

Update Update

by Buddy Kurz

Last month we announced that we were ready to begin rolling out our latest software update and we are pleased to say that it is going well. It will take us a while to get to everyone and many who have requested specific new features or functionality are at the top of the list. Feel free to give us a call or send us a message through our website if you are looking forward to taking advantage of some of the slick new features included in this release. Here are a few to think about...

Datacon Mobile

We can't say enough about this, so here we go again...

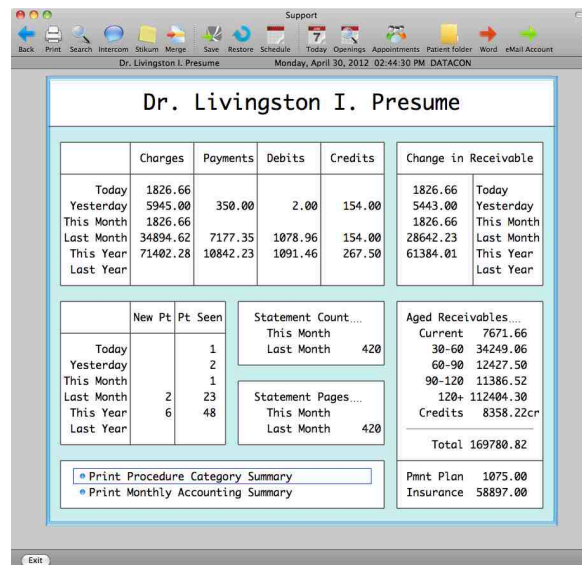
Datacon Mobile provides a secure way to access your practice data from anywhere you happen to be, provided you have access to the Internet and a web browser. This means you can use your iPhone, iPad, Android Smartphone, or home computer to review financial information, check patient records, and even access documents or images in the patient folders.

New Security Features

You've always had the ability to designate the privileges of your staff. The security measures included in your Datacon practice management software now include the ability to allow or disallow an individual's access to your system from outside your office. We've added a user privilege for this and also added a separate username and longer password that must be used to access Datacon Mobile. With Datacon Mobile, we have included the ability to customize the home page to present different options to different users.

New Look

Under the hood, your Datacon software is a very sophisticated piece of software with unbeatable reporting, document generation, and flexibility combined with speed and reliability. From time to time we hear from Datacon users who have found themselves using other brands and are surprised to see that these allegedly superior packages don't offer some of the basic functionality and ease of use they took for granted when using Datacon. We have had several clients go through the expense and hassle of switching only to return to Datacon when they realized what they were missing. They say beauty is only skin deep. They also say



Dr. Livingston I. Presume					
	Charges	Payments	Debits	Credits	Change in Receivable
Today	1826.66				1826.66
Yesterday	5945.00	350.00	2.00	154.00	5443.00
This Month	1826.66				1826.66
Last Month	34894.62	7177.35	1078.96	154.00	28642.23
This Year	71402.28	10842.23	1091.46	267.50	61384.01
Last Year					

	New Pt	Pt Seen	Statement Count...	Aged Receivables...
Today		1	This Month	Current 7671.66
Yesterday		2	Last Month	30-60 34249.06
This Month		1		60-90 12427.50
Last Month	2	23		90-120 11386.52
This Year	6	48	Statement Pages...	120+ 112404.30
Last Year			This Month	Credits 8358.22cr
			Last Month	Total 169780.82
				Pmt Plan 1075.00
				Insurance 58897.00

Print Procedure Category Summary
Print Monthly Accounting Summary

that ugliness goes to the core but this is not the case with your Datacon software and we are hard at work making the outsides reflect the goodness within. We listen to our clients, and our clients were saying the software looked dated, this update goes a long way towards addressing that. What are people saying now? "Wow!" ...and this is just the beginning.

New Update Process

In the past, the task of updating hundreds of clients has been daunting. The process involved sending huge files over slow modem connections or mailing streaming tapes, and reserving time when we could have exclusive use of your system. We are moving beyond that. Now that the majority of our clients have Internet access and most have updated their server to a state-of-the-art Mac Mini or Mac Pro we can automate most of the update process. We will be installing a few files on your system that will make it possible for your existing software to check the Internet for updates. You can do this at any time that is convenient. We will be notifying each office as this capability is installed and as the software continues to evolve we will be posting articles to our blog at www.datacondental.com and in our newsletter to keep you informed.

Is Your pLink Up to Date?

Many of the new features rely on the most recent pLink version. Are your workstations up to date? Visit our website today www.datacondental.com.



Our Staff Picks Their Favorites

Charting

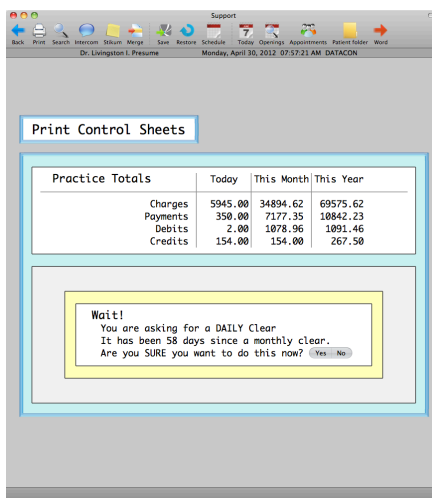
- The charting screen now includes an Rx tab to allow easy review of patient prescriptions.
- It is now possible to add prescriptions from this list. It is also now possible to add chart notes while reviewing the entire chart.
- The charting screen is now smarter about choosing the proper composite procedure when incisal surfaces are involved.

Scheduling

- The software now automatically puts patients on a schedule follow-up list.
- Making schedule changes remotely from Datacon Mobile will put a patient on the schedule follow-up list.
- Deleting a patient's last appointment will put them on the schedule follow-up list.
- If the doctor schedules an emergency patient using his phone or iPad, the patient's name will display in red on today's patients and they will also appear on the schedule follow-up list.

Context Driven Buttons

- To simplify the use of the software there are now buttons that appear on the bottom of the screen which reflect what actions may be taken.
- If there is a print function associated with a particular screen, there will be a print button.
- If items in a list can be moved, there is a move button.
- There are buttons for searching, adding or removing items, and more that only appear when appropriate.
- We expect this improvement will make it much easier for someone new to Datacon to get up to speed.



Datacon reminds you if you forget to run your monthly or yearly clear.

Walkout Statements

- We updated the appearance of the plain paper walkout statement.

Separate Credit Balances

- There is now an option to put accounts with credit balances in their own ageing category. Prior software versions required running an ageing report to do this.

Ledger searches

- When searching the account ledger, you can now enter a patient name to limit the display to one patient.
- The account ledger also allows for searching for a dollar amount.
- The patient ledger now allows searching for a procedure code (All prophys for instance) or a dollar amount such as a payment.



Classes and Events

Classes

- New User Training ***
- Scheduling ***
- Recall ***
- Paperless Training**
- Power User Training ***
- Doctor's Only Training**
- * Qualifies for CE Credits

Call today to schedule
your training!

Schedule

Monday, 5/28
Memorial Day Observance
Office Closed

Wednesday, 7/4
Independence Day
Office Closed

Events

ADA Annual Session
San Francisco
Oct 18 - 21, 2012

Website Update

At Datacon we have been very busy making improvements to our website. In the last few months we have continued to add new content to our easy to browse documentation section and even set up a way for you to email your questions directly to our Support Team. Now we are excited to announce that our website has a blog. We love to hear feedback from our clients, and this is a new tool for you to communicate with us. We encourage you to take a look at the articles we recently posted and post your own comments. To see the blog go to www.datacondental.com and click on the Blog tab at the top, while you're there make sure to bookmark our website and keep checking back for new content.